

**GUARANTEE FOR  
ELECTRICAL WORK**

[REDACTED] **MEDICAL/DENTAL**

We hereby guarantee that the Electrical work performed for the construction of [REDACTED]  
[REDACTED] has been performed in accordance with the Drawings and Specifications and that the work as installed will fulfill the requirements of the Guarantee included in the Specifications. We agree to repair or replace any or all of our work, together with any adjacent work which may be displaced by so doing that may prove to be defective in its workmanship or materials within a period of one (1) year from date of acceptance of the above named project by THE UNITED STATES GOVERNMENT, without any expense whatsoever to the said Owner, ordinary wear and tear and unusual abuse or neglect excepted.

In the event of our failure to comply with the above mentioned conditions within seven (7) days after being notified in writing by the Owner, we collectively or separately do hereby authorize the Owner to proceed to have said defects repaired and made good at our expense and we will honor and pay the costs and charges therefrom upon demand.

Local Representative to be contacted for services:

HELIX ELECTRIC, INC.  
15155 Springdale Street  
Huntington Beach, CA 92649  
(714) 893-7834



GE Zenith Controls

# Technical Warranty

## *Limited Warranty – Extended Service Coverage Guide Transfer Switches, Paralleling Switchgear and Replacement Components*

### **Introduction**

GE Zenith Extended Service Coverage is an important part of GE Zenith's continuing effort to provide owners of new GE Zenith Switchgear and Automatic Transfer Switches with superior value and product support.

This extension provides the owner assurance against unexpected repair costs for covered component breakdowns due to defects in material or factory workmanship under normal use and service.

GE Zenith Extended Service Coverage is available to original owners of new ZTS Series automatic transfer switches and Energy Commander Paralleling Switchgear sold for use within the United States.

### **Terms and Conditions**

GE Zenith Extended Service Coverage begins upon expiration of the standard Warranty. Expiration of Extended Service Coverage will depend upon the original delivery date and the length of coverage selected.

### **GE Zenith's Responsibility**

GE Zenith's Extended Service Coverage provides coverage beyond the standard Warranty and will pay for parts and labor charges for covered breakdowns due to defects in material or workmanship under normal use and service less a deductible charge of U.S. \$200 per service visit.

GE Zenith Extended Service Coverage does not cover normal wearout of components.

GE Zenith will provide new, remanufactured or repaired components (such election to be at the sole discretion of GE Zenith) to replace any covered components which fail due to defects in material or workmanship under normal use and service. Repairs shall be performed during normal working hours at the GE Zenith Factory. If GE Zenith chooses to perform repairs in the field, reasonable travel expenses are covered.

Further, GE Zenith will provide a replacement component for any covered product(s) component which is rendered unserviceable by a failure of any covered component. That is, if a covered component fails, GE Zenith Extended Service Coverage will pay for the replacement cost of that component plus associated labor needed to replace that part and other parts that failed as a result of the failed covered part. However, if a noncovered component fails and causes a covered component to fail the GE Zenith Extended Service Coverage does not cover the failure.

### **Owner's Responsibility**

The owner must obtain and allow performance of a Preventive Maintenance agreement with GE Zenith Controls during the period of the Extended Service Coverage. This preventive maintenance agreement must be a minimum of a GE Zenith level 1 PM agreement, plus additional preventive maintenance by major component manufacturers (such as circuit breakers) as well as recalibration services (for protective relays, circuit breakers, etc.) as specified by the manufacturers of that equipment. These services are available through GE Zenith as a separate PM contract. The interval between preventive maintenance procedures by GE Zenith will be at GE Zenith's sole discretion. The owner must test the system at least once a month. GE Zenith will not cover the cost of repairs of any of the components which have not been serviced and maintained as recommended. In the event of a covered breakdown, the owner must promptly make the covered product(s) available for repair. The owner is also responsible for all repairs caused by the failure of a non-genuine GE Zenith component.

## ZTS Transfer Switch 2-5-10 Limited Warranty

### Coverage

- 2 - GE Zenith warrants ZTS Series transfer switches against defective workmanship for two years.
- 5 - GE Zenith warrants ZTS Series transfer switches against defective parts for five years.
- 10 - GE Zenith warrants ZTS Series transfer switches against defective main current carrying contacts for ten years.

### Duration

The warranty period begins the date the product ships from the GE Zenith factory. This warranty continues to have value until ten years after ship date.

### Models Covered

This warranty applies exclusively to the following GE Zenith labeled products: ZTS, ZTSD, ZTSCCT, ZBTSCCT, ZBTS, and ZBTSD models rated 600 Volt or less shipped on or after 5/1/92.

*GE Zenith products sold under certain O.E.M. agreements and/or intended for use outside the United States except those sold and installed within countries specified by GE Zenith are not eligible for this 2-5-10 warranty. Consult the factory for specific details.*

### Service Procedures and Policies

Warranty and non-warranty service is dispatched out of the GE Zenith factory in Chicago by calling **773 299-6600**. Emergency service can be obtained 24 hours a day, 365 days a year. GE Zenith will only pay for service that is billed with a GE Zenith Service Authorization number (ZSA#) and that is performed within the guidelines and standards issued by GE Zenith. ZSA#s can be obtained by GE Zenith authorized service stations from the GE Zenith factory Service Dept. Serial number must accompany all ZSA# requests.

### Return Policy

Products to be returned must have a GE Zenith Return Authorization number (ZRA#). A serial number must accompany any ZRA# request. Returned products will not be accepted if shipped C.O.D. or not accompanied by a ZRA#.

### Owner Responsibilities

Transfer switches should be tested once a month and inspected once a year by qualified personnel. Product must be kept free of debris, foreign matter and excess moisture. All service, repairs, maintenance and/or modifications must be performed by a GE Zenith authorized service station including installation of replacement parts during years 9-10. Preventive Maintenance must be performed on all applicable components according to manufacturers requirements. The costs of this maintenance are the owners responsibility. Failure to follow this procedure will void the balance of the warranty.

### ZTS Service Limitations

GE Zenith will not be liable for damage or accidents caused by improper application, improper installation, lack of maintenance, shipping damage, improper storage and all other forces outside of the GE Zenith factory.

All service must be authorized by the GE Zenith factory service department and must be performed by a GE Zenith authorized service station. Unauthorized service will void the balance of the warranty.

This warranty applies to the original owner and cannot be transferred without written approval from the GE Zenith factory service department.

Transportation and shipping costs are not covered by this warranty.

Investigative labor will not be covered by this warranty if the GE Zenith product in question proves to be functioning properly or, if the service is caused by the failure to meet owner responsibilities.

This warranty does not cover routine maintenance or expendable parts such as light bulbs, fuses and the like or field labor outside the guidelines, standards and requirements issued and authorized by GE Zenith. Failure of components where preventive maintenance is required and where such maintenance is not performed and documented will not be covered.

GE Zenith will not pay for installation or removal of product during warranty repair.

Premium labor (overtime/holiday/weekend) is provided under this warranty only at GE Zenith Service Department discretion.

The main current carrying contact portion of this warranty is limited to one complete set of contacts.

This warranty does not cover incidental or consequential damage including but not limited to rental equipment and/or any expenses, losses, or costs due to down time of product.

All implied warranties including the warranties of merchantability and fitness for use are limited to a period of two years from the date of shipment from the factory.

This warranty gives the owner specific legal rights. The owner may also have other rights which vary depending on local laws. In some areas, local laws do not allow limitations on how long an implied warranty lasts or do not allow the exclusion of incidental or consequential damages, therefore some of the above limitations may not apply.

*GE Zenith ZTS transfer switches are carefully manufactured to strict specifications and are designed to provide many years of reliable service. This commitment to quality has made it possible for GE Zenith Controls to provide one of the longest warranties in the industry.*

*This warranty is valid only in the United States and for units sold and installed within GE Zenith specified countries. For other international sales, parts are covered for a period of one year from the date of shipment from the GE Zenith factory. GE Zenith will not pay for freight or customs charges on replacements under any warranty claims.*