



#### **Commercial Architects Home**

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- ☐ The Colors of Corian®
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### **DuPont Corian® Warranty Information**

To review the warranty for your region, select from the fields below and click "change" button.

**Region:**

United States

### **North American Ten-Year Limited Warranty\***

Corian® has been satisfying homeowners and commercial sites around the world for more than 30 years. And 98% of the people who have Corian® solid surfaces today would purchase it again!

Every inch of Corian® is backed by a 10-year limited warranty, your ultimate quality. Plus, when a DuPont Certified Fabricator/Installer installs Corian®, the product is warranted for 10 years against fabrication and installation defects. In residential applications, if you decide to sell your home, Corian® offers a warranty that's transferable to the new owners. So you can profit even more from the value Corian® adds to your home.

#### **Registration**

To register for this warranty, have your Fabrication/Installation Source fill out registration card. To obtain service under this warranty, contact the source from which you purchased Corian®, or DuPont (see address below).

#### **General Warranty Guidelines**

DuPont warrants to the original owner of a Corian® installation, as provided in the published technical literature, that DuPont at its option will repair or replace, without charge, such product if it fails due to any manufacturing defect during the first 10-year period of installation, except for damage caused by physical or chemical abuse, damage from excessive heat or acts of nature. This includes necessary labor charges needed to replace the product covered hereunder.

#### **Residential Warranty**

DuPont continues to lead the industry with a strong warranty program and, under the same fabrication/installation conditions, your investment can be covered for a full 10-year period free of manufacturing, fabrication or installation defects. This warranty is transferable after the 10-year period only when the new owner writes to DuPont (see address below) to register the installation under a new owner's name. The Care and Maintenance Manual must be sent to the new owner detailing the proper maintenance of the Corian® in your home.

This Residential installed warranty applies to permanently installed Corian® surfaces that: (1) Purchased after January 1, 1992, for residential use in the United States; (2) With a warranty, officially stamped with the DuPont Quality Mark, which includes the DuPont Certified Fabricator/Installer identification number; (3) Which have not been removed from their original place of installation; (4) Which are maintained according to the Care and Maintenance Manual.

Care and Maintenance of Corian® tips card (C952-H56461). A copy may be obtained, free of charge, from your DuPont Certified Fabrication/Installation Source or by contacting DuPont. (5) Including seam performance, not appearance.

### Commercial Warranty

The Commercial warranty applies to permanently installed Corian® solid surf purchased after October 1, 1994, for commercial use in the United States and which are maintained according to the Care and Maintenance of Corian® tips card (H56461). A copy may be obtained, free of charge, from your DuPont Certified Fabrication/Installation Source or by contacting DuPont. (3) Which fail due to manufacturing defect.

### Specific Rights

DuPont's obligation hereunder is limited solely to the repair or replacement, including necessary reasonable labor charges, of the Corian® product purchased hereunder implied or expressed warranty of merchantability or fitness for a particular purpose granted by this warranty except as expressly stated herein. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Corian® in Residential or Commercial applications as stated herein. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives the purchaser specific legal rights; other rights may also apply which may vary from state to state or, in Canada, from province to province.

The 10-year limited warranty coverage for DuPont Corian® is your ultimate assurance of lasting quality. For more information about this warranty, please contact DuPont directly by writing or calling: DuPont Corian®, Barley Mill Plaza, 12-2204, P.O. Box 100, Wilmington, DE 19880-0012, Phone: 1-800-4-CORIAN® (1-800-426-7426)

\*This warranty policy effective February 1996.



English | Deutsch

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### Care & Maintenance

- ☐ Routine Care
- ☐ Preventing Heat and Other Damage
  - ☐ Removing Stains and Fixing Scratches or Burns
- ☐ Renewing Corian®

## Routine Care

Routine daily care and maintenance of Corian® is easy. But, because cleaning practices differ around the world, please consult your local supplier of Corian® for specific recommended care and maintenance practices and products. Use the following procedure as a guide to everyday care for Corian® solid surfaces:

- ▶ There are three types of countertop finishes: matte, ~~semigloss and gloss.~~\*
- ▶ All Corian® sinks have the matte finish.
- ▶ Soapy water or ammonia-based cleaners will remove most dirt and stains from all types of finishes.
- ▶ However, slightly different techniques must be used to remove difficult stains, depending on the finish. Please contact your source for Corian® for more information.

\*If you are uncertain about what finish you have, call your source for Corian®



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## Preventing Heat and Other Damage

Although Corian® is quite resistant to heat, you should always use a hot pad or a trivet rubber feet to protect Corian®. Hot pans, as well as some heat-generating appliances like frying pans or electric cooking pots, can damage the surface if a hot pad or trivet is not used.

In most cases, Corian® can be repaired if it is accidentally damaged. However, be sure to follow these guidelines to prevent any permanent damage to Corian®.

- ▶ Avoid exposing Corian® to strong chemicals, such as paint removers, oven cleaners, etc. If contact occurs, quickly flush the surface with water.
- ▶ Remove nail polish with a non-acetone-based polish remover and flush with water.
- ▶ Do not cut directly on Corian® countertops.



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## Removing Stains and Fixing Scratches or Burns

Nicks, scratches and cuts are inevitable with any high-use product, including Corian®. Because Corian® is solid all the way through, it is easy to renew to its original appearance as described below.

Minor damage, including scratches, general or chemical stains, scorchs or burns, and impact marks, can be repaired on-site with a light abrasive cleanser and a product such as Scotch-Brite® pad. For heavier damage, light sanding may be necessary. The following should be followed:

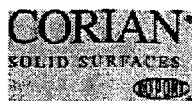
- ▶ Identify the extent of the damage and ascertain whether a minor repair will solve the problem. You may want to consult with your supplier of Corian®.
- ▶ If the damage is minor, try to repair it with an abrasive cleanser or a product such as Scotch-Brite® pad.
- ▶ If the above step is unsuccessful, hand-sand with 400-grit wet and dry paper. To minimize dust, wet the surface before starting.
- ▶ If this is unsuccessful, use an electric sander and heavier-grit paper. Always make provisions to control dust.
- ▶ If this, too, is unsuccessful, you may need to consult a professional for other repair options. In this case, contact your supplier of Corian® for assistance.

\*Scotch-Brite is a trademark of the 3M Company.



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## Renewing Corian®

Nicks. Stains. Cuts. Scratches. While these can permanently mar most other surfaces, they won't compromise the appearance of Corian® solid surfaces. That's because it's easy to restore Corian® to its original state, using an ordinary abrasive cleanser and a cleansin pad such as a green Scotch-Brite® pad. And, if damage does occur, Corian® can be repaired on site, saving both downtime and aggravation.

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