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Grainger Limited Warranty Policy

All products sold are warranted by Grainger only to customers for:

1. Resale; or
2. Use in business, government or original equipment manufacture

Grainger warrants products against defects in materials and workmanship under normal use for a period of one (1) year after the date of purchase from Grainger, unless otherwise stated. Provided that Grainger accepts the product for return during the limited warranty period, Grainger may, at its option:

1. Repair
2. Replace; or
3. Refund the amount paid by the customer

Please return the product to the appropriate [local Grainger branch](#) or Authorized Service location, as designated by Grainger, shipping costs prepaid. Grainger's repair, replacement, or refund of amounts paid by customer for the product, shall be customer's sole and exclusive remedy.

[View Warranty Disclaimer](#) | [View Limitation of Liability](#)

For warranty returns, please follow the instructions below to assure prompt handling. Proof of purchase is required in all cases:

- If the product was purchased on Grainger.com®, [email us](#) providing the purchase date, the original invoice number, the item number and a description of the defect. Or, you may call Grainger Customer Care at 1-888-361-8649 .
- If the product was purchased from your [local Grainger branch](#), please contact the branch, providing the purchase date, the original invoice number, the item number and a description of the defect.

Grainger Product Return Policy

Returns for Grainger products must be made within one (1) year from the date of purchase, unless otherwise indicated. Returned product must be in original packaging, unused, undamaged and in saleable condition. Proof of purchase is required. Grainger will either replace the product or issue a credit for the purchase price.

For product returns, please follow the instructions below to assure prompt handling:

- Write the reason for returning the product on your packing slip. Indicate whether you would like a replacement product or a credit to your Grainger account.
- If the packing slip is not available, please provide the purchase date, the original invoice number and the item number for the product.
- There is no need to call us for authorization.
- If you are shipping the product, carefully package the item(s) and include the packing slip. Ship the package to the nearest Grainger [branch location](#). Please prepay shipping – Grainger does not accept C.O.D.s.
- You may also drop off the product to any of our Grainger [branch locations](#).
- Custom orders are sold on a "Final Sale" basis only. No cancellations, returns, refunds or credits are allowed.

[View Grainger Terms of Sale](#)

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